

What Our Customers Say:

"Currently at Peninsula Private Hospital, we have five of the Hoshizaki cubelet ice dispensers which have been serviced and maintained by Frostline Refrigeration Services since we moved into these premises approximately six years ago.

We have the units serviced on a six monthly contract agreement which works extremely well, the service technicians are extremely professional and competent at their tasks.

As well as the service agreement, their callout service for breakdowns and phone support is extremely efficient; usually the same day or 24 hour turnaround of the call being placed."

Graeme Duffield
Maintenance Supervisor
Peninsula Private Hospital

"Frostline have maintained and serviced our refrigeration equipment across three campuses, which include extensive hospitality training facilities, for ten years or so. During this time I have always found them to be reliable and their work to be at the high standard we require. I can assess this having a qualification in their industry.

I often use their reporting system as a benchmark for similar industry contractors."

Jim Bishop
Maintenance Manager
Holmesglen Institute of Tafe

"Frostline have been our preferred refrigeration technicians for many years. Their approach has always been very professional with quick response time and consequently minimum disruption. We have no hesitation in promoting their services."

Jonathan Kaplan
Director
Australia Croissant Pty Ltd



**Simon Denton Industries Pty Ltd trading as
FROSTLINE REFRIGERATION SERVICES**

**Factory 12 Sandown Square
56 Smith Rd
Springvale Victoria 3171
Phone: 03 9562 4400 or
1300 550 502**

**Fax: 03 9562 4500
Email: frostline@frostline.com.au**



**refrigeration and ice
solutions...**

1300 550 502

Available 24 hours, 365 days



Introduction

We're here to provide you with your refrigeration and ice solutions... Frostline has been around since 1992 and has grown steadily since then. This has been mostly by referral, as we consistently provide professional and reliable service at competitive rates. We recognise that you need to feel comfortable when changing a supplier and we assure you that things will only be better with Frostline. Here's why:

Our Services

We design maintenance programs that prolong the life of your equipment, minimise downtime and liability risks, as well as lowering power consumption of your refrigeration systems. These programs will certainly reduce your operating costs over time.

Our services include the following:

- All Commercial Refrigeration Service and Repairs
- Maintenance Programs Tailored to Your Needs
- Refrigeration Installations
- Temperature Logging for OH&S
- Cool Room Construction
- Filtration Systems
- Advice on Refrigeration Requirements
- Ice Machine Cleaning and Sanitizing
- Condition Reports and Recommendations



Refrigeration plant installed and serviced by FROSTLINE at Redi Milk

Ice Machines

We also distribute commercial ice machines and refrigeration equipment. This means we can confidently advise you when the replacement of your unit is more economical for you than repairing it.

Our Customers

- Cafes
- Restaurants
- Pubs & Clubs
- Hotel Chains Including 5 Star
- Conference & Convention Centres
- Fast Food Chains
- Supermarkets
- Educational Facilities
- Hospitals
- Automotive Plants
- Juice Bar Outlets
- Multi-National Fast Food Outlets



Ice machine installed and serviced by FROSTLINE

24 Hour Callout Service

We offer our customers a 24 call out service. Hopefully you don't need to use it; our maintenance customers rarely do. If needed though, it is always there. Initially our technician will try and assist you over the phone by looking at your lowest cost options. *This is to avoid unnecessary expense.* If this doesn't work they will be onsite promptly; usually within the hour.



HACCP Accreditation

We understand that we are the only refrigeration service company that has HACCP accreditation in Australia. As the Victorian Food Safety Act requires anyone preparing or serving food to have a HACCP based system (although not necessarily HACCP itself), our organisation offers to solve the refrigeration side for you. Our technicians have been trained in food safety as well as being 'tradies'. As such they will consider your food safety as integral to the job.



Cool room constructed by FROSTLINE at Rydges Hotel Melbourne

Using Frostline Refrigeration Services will help you achieve industry "best practice."

Safety and Insurance

Safety is important to us all and we don't compromise on it. A copy of our OH & S policy is provided on request. Our insurance covers us for \$20 m.